



Digital Agenda for the Western Balkans

Cybersecurity capacity-building action

Cyber Security Conference
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Mirna Medica

Centre of Thematic Expertise for Connectivity

DG NEAR, European Commission

- 1. Regional attention to digital policy**
- 2. Digital Agenda for the Western Balkans**
- 3. Cybersecurity capacity-building**

1. WB regional attention to digital policy

- July 2017** ○ Wester Balkan Prime Ministers adopt **Multi-annual Action Plan for a Regional Economic Area** with digital component
- 6 Feb 2018** ○ European Commission adopts new **Western Balkans strategy** including a the **Digital Agenda** for the Western Balkans
- Apr 2018** ○ **First Western Balkans Digital Summit** in Skopje
- 25 Jun 2018** ○ European Commission launched **Digital Agenda for the Western Balkans**
- Apr 2019** ○ **Second Western Balkans Digital Summit** in Belgrade
- July 2019** ○ **Western Balkans Summit** in Poznan, Poland

2. Digital Agenda for the WB

General Aim

- **Inclusion in EU structures and alignment with EU acquis (DSM HLG, ERGA, BEREC, ENISA, ICT dialogues, AI, and Blockchain)**

Roaming

- **New Regional Roaming Agreement signed at Digital Summit in Belgrade**
- **Roadmap for lowering of roaming prices between Western Balkans and EU**

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Broadband development

- **Western Balkans Investment Framework (WBIF) open for broadband infrastructure**
 - 30 M EUR earmarked for technical assistance
- **Broadband Competence Office (BCO) network**

eGovernment, eProcurement, eHealth

- **ISA2 programme for cross-border interoperability solutions**
- **eProcurement – implementation EU legislation**
- **Inclusion in EU eHealth Network**

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Digital Skills

- **All layers of society; close gender gap; boost employability**
- **Examples: Digital Opportunity Traineeship programme and EU Code Week ambassadors**

Digitisation of Industry

- **National digitising industry strategies**
- **EU's Digitising European Industry (DEI) initiative**
- **Digital Innovation Hubs**
- **Start-up Europe**

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Digital Trust and Security

- **Increasing online trust**

eSignatures, eIDs, eIDAS regulation (cross border electronic identification and trust services), Data Protection etc.

- **Cybersecurity capacity-building**

3. Cybersecurity capacity-building

Challenges and needs

Computer Security Incident Response Teams lacking:

- 1. Resources**
- 2. Technical expertise**

Overall project objective

To support the Western Balkans in increasing and enhancing their cyber-resilience capacities, using a rights-based and whole-of-government approach, to better address the challenges of cyber threats and improve their overall security.

3. Cybersecurity capacity-building

Specific objectives

in line with "EU's operational guidance for international cooperation on cyber capacity building":

- 1. Legislative changes and strategies**
- 2. Operational capacity of competent authorities**
- 3. Protection of critical infrastructures**