

## Cybersecurity Case Study

Goran Chamurovski MBA, CISA, CRISC, PMP, CS Manager, CIPP/E Goran Milev CEH, OSWP, CHFI, MCSE, CCNA Security INTEGRA Solution

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## Digital risk management for regulated industries and environments

			INTEGRA Solution Offerings						
			Assess	Design	Build	Run			
Basel III	CSF / ISF / ITIL / COBIT Frameworks	Detect	Threat Intelligence	Services & Processes Architecture	Management System Policies & Procedures	Fraud Management			
SOX PCI		Protect	Penetration Test	Asset Management & CMDB	Cybersecurity Practices	Real time Log & Event Management			
HIPAA SC		Monitor	Vulnerability Assessment	Data Protection Impact Assessment	Certified Audit & Training	Policy Compliance			
GDPR		Recover	Risk Assessment	Risk Analysis & Treatment	Disaster Recovery	Business Continuity			

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**Experienced, Internationally recognized and Certified Professional Team** 



#### AGENDA Summary

- Cybersecurity scenario
- Cyber attack mechanisms
- Attack vector
- Mitigation and cybersecurity controls
- Evidence and lessons learned
- Incident Report



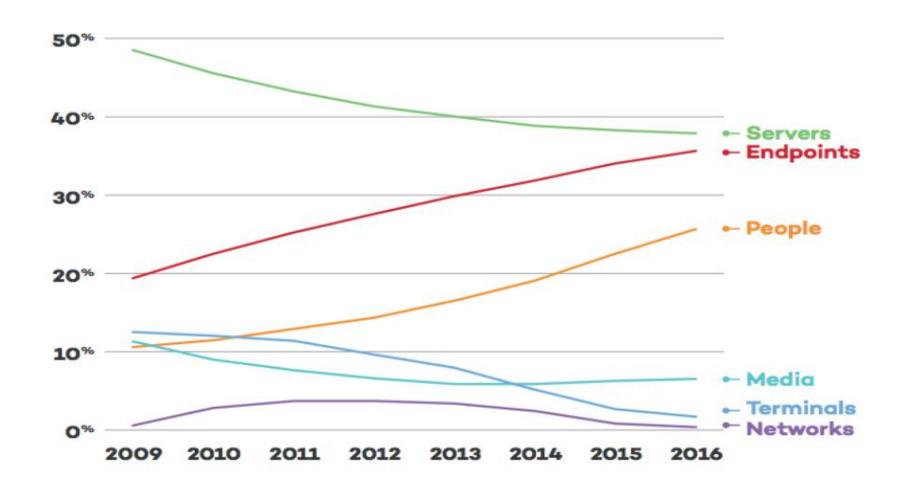
## Top cyber threats

15. Cyber Espionage

Top Threats 2017	Assessed Trends 2017	Top Threats 2018	Assessed Trends 2018	Change in ranking	Legend:
1. Malware	$\Rightarrow$	1. Malware		$\rightarrow$	
2. Web Based Attacks	0	2. Web Based Attacks	0	$\rightarrow$	(ren
3. Web Application Attacks	0	3. Web Application Attacks	$\bigcirc$	$\rightarrow$	Trends: ♦ Declining, Ranking: ↑Going up,
4. Phishing	0	4. Phishing	0	$\rightarrow$	<b>∂</b>
5. Spam	0	5. Denial of Service	0	<b>1</b>	Declining, ↑Going up,
6. Denial of Service	0	6. Spam	$\Rightarrow$	$\downarrow$	fa fail
7. Ransomware	0	7. Botnets	0	<b>1</b>	<b>y</b> st
8. Botnets	0	8. Data Breaches	0	<b>1</b>	Stable, Same,
9. Insider threat	<b>-</b>	9. Insider Threat	O	$\rightarrow$	← ⇒
10. Physical manipulation/damage/theft/loss	<b>-</b>	10. Physical manipulation/ damage/ theft/loss	•	$\rightarrow$	Increasing ce: Going down Source: ENISA
11. Data Breaches	0	11. Information Leakage	0	<b>1</b>	
12. Identity Theft	0	12. Identity Theft	0	$\rightarrow$	
13. Information Leakage	0	13. Cryptojacking	0	NEW	
14. Exploit Kits	U	14. Ransomware	U	$\downarrow$	
	^		4.8		

15. Cyber Espionage

#### Threat detection





#### Phishing as attack mechanism

- Phishing is the mechanism of crafting messages that use social engineering emails and messages
- Phishing attacks <u>became more targeted</u>
- Shift from consumer to enterprise targets
- Steady growth in mobile phishing attacks (85% y-over-y)
- Rapid increase in <u>phishing sites using HTTPS</u> (one third)
- The problem of <u>Business Email Compromise</u> (whaling)
- Spearphishing is the de facto <u>delivery method for APT</u> groups (71% of APT as infection vector)
- Trends in <u>malicious attachments</u> (used 28% more malicious attachments compared to malicious URLs)



### Attack vectors phishing

- Common techniques: domain <u>typosquatting</u>, <u>domain</u> <u>shadowing</u>, <u>maliciously registered domains</u>, <u>URL</u> <u>shorteners</u>
- <u>Tuesday</u> has been observed as the most popular day for phishers to conduct their campaigns as opposite <u>Friday is</u> <u>less preferred</u>
- BEC phishing attacks were: Purchase Order, Payment, Invoice, Receipt, Slip, Bill, Advice and Transfer
- Phishing related to cryptocurrencies and ICO
- Social media phishing has increased by 200% from 2016 to 2017.



#### Malware as attack mechanism

- Malware is the <u>most frequently encountered cyber threat</u> involved in 30% of all data breach incidents reported
- Command and Control communication has increased by 300%
- The <u>mobile malware</u> landscape is steadily increasing and <u>loT devices</u> are targeted
- <u>Fileless</u> attack techniques are the new norm
- Continued growth in the usage of <u>open-source malware</u>
- 79% of the detected malware in organisations were targeting Windows, 18% Linux and 3% Mac systems
- 94% of all malicious executables have been polymorphic



#### Attack vectors (malware)

- Compromised email (<u>phishing</u>, <u>spam and spear-phishing</u>)
  is the dominating attack vector for malware infections
- email compromise was the attack vector for 92,4% of detected malware, web and browser was the attack vector for 6,3% and 1,3% has been attributed to other attack vectors (Verizon)
- Special attention should be given to the abuse of Remote Desktop Protocol (RDP) as an attack vector
- Finally, supply chain attacks is another attack vector can be utilised for delivering the malicious payload



### Information leakage as attack mechanism

- Information leakage is one of the <u>significant cyberthreats</u> covering a wide variety of compromised information, from personal data collected by internet enterprises and online services to business data stored in IT infrastructures
- Most reported reasons for information leakage are hacking and malware, however
- Users voluntarily <u>forget their PII ownership</u>
- Human error is the most crucial factor for data disclosure
- Governmental organizations take the <u>majority of data</u> <u>leakage incidents</u>
- Geopolitics become an even stronger factor



#### Attack vectors information leakage

- Q3 2018, a 20% increase in confidential data leaks compared with Q3 2017
- H1 2018, USB sticks and other removable media accounted for 2,1% of the leaks worldwide
- March 2018, ca. <u>500.000 email accounts with passwords</u> were priced at US \$90 in the Dark Web
- Fines to be paid to the European Regulators (according to GDPR) from £1.4bn in 2015 to £122bn
- The total amount of <u>business data being stored</u> is estimated to <u>double every 12 to 18 months</u>
- Internal actors are 29% of those who are involved in data disclosures (26% of the internal actors are system administrators, 22% are end-users,...)

## Mitigating phishing controls

- <u>Educate staff</u> to identify fake and malicious emails and stay vigilant
- Perform <u>social engineering pentest as an exercise</u> with many different scenarios and attack vectors
- Disable <u>automatic execution of code</u>, <u>macros</u>, <u>rendering</u> of <u>graphics and preloading</u> mailed links
- Implement a <u>fraud and anomaly detection system</u> at network level for both inbound and outbound
- Enable two factor-authentication whenever applicable
- Unencrypted and unsigned emails should not be trusted, especially for sensitive use-cases
- Consider applying security solutions that use <u>machine</u> <u>learning techniques</u> to identify phishing sites in real time

#### Mitigation malware controls

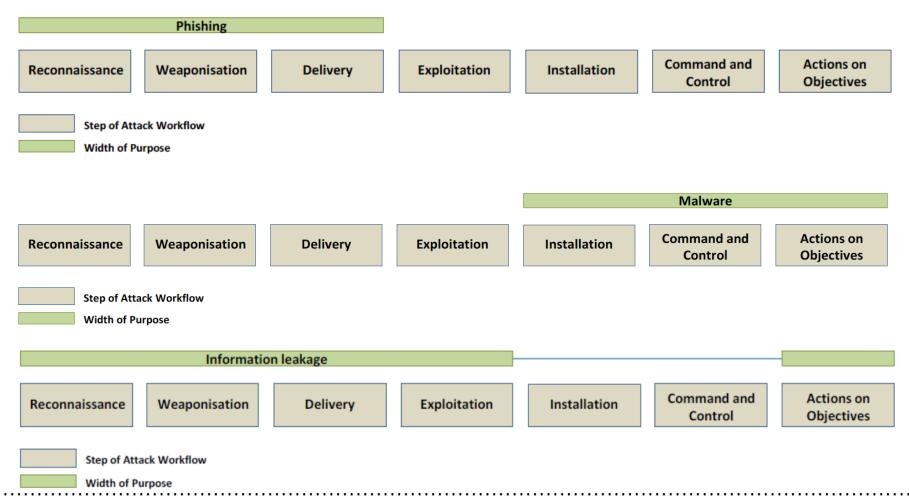
- <u>Malware detection</u> should be implemented for all <u>inbound/outbound channels</u>
- Tools on <u>malware analysis as well as sharing of malware information</u> and malware mitigation
- <u>Incident response security policies</u> that specify the processes followed in cases of infection
- Identify gaps and <u>apply defence-in-depth principle</u>
- Monitor the <u>antivirus tests</u> regularly
- Interfaces of malware detection functions (<u>intelligence led</u> threat hunting)



### Mitigating information leakage

- Perform data classification to assess and reflect the level of protection needed
- Anonymise, pseudonymise, minimise and encrypt data according to the provisions
- Store data only on secure IT assets (data mapping)
- Limit user access privileges under the need-to-know principle
- Orchestrate the patch management and updates system in line with a vulnerability management framework
- Utilise technology tools to avoid possible data leakages, such as vulnerability scans, malware scans
- Monitor the log's via a SIEM solution and data loss prevention

### Cyber kill chain



Threat
Agents

Legend:

Primary group for threat: <

Secondary group for threat: 🗸

**THREAT AGENTS** 

Corporations

Cyber-

terrorists

Hacktivists

Script

kiddies

Nation

States

Insiders

Cyber-

criminals

Malware

Web-based attacks

Web application attacks

**Denial of Service** 

**Botnets** 

Phishing

Spam

Ransomware

Insider threat

Physical manipulation / damage / theft / loss

**Exploit kits** 

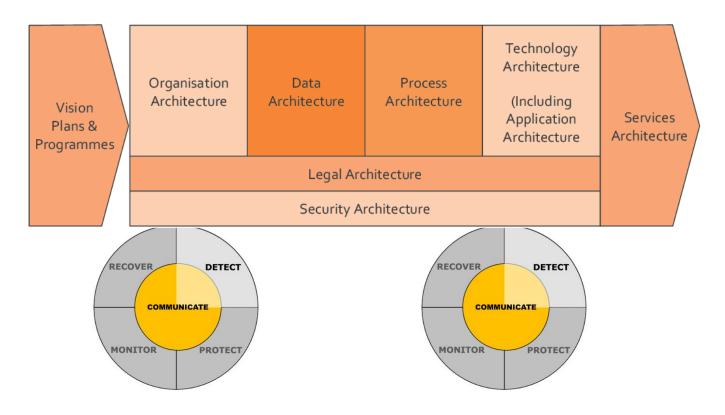
Data breaches

Identity theft

Information leakage

Cyber espionage

# Business perspective Value Chain



Cybersecurity risk is a reality that organizations must understand and manage to the level of fidelity of other business risks that can have critical impacts.



#### Thank You

contact@integrasolution.com.mk

